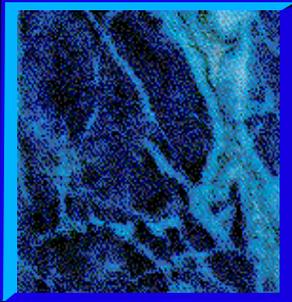


What hackers don't want you to know...

Jeff Crume
IBM
Advanced Tech Support
crume@us.ibm.com

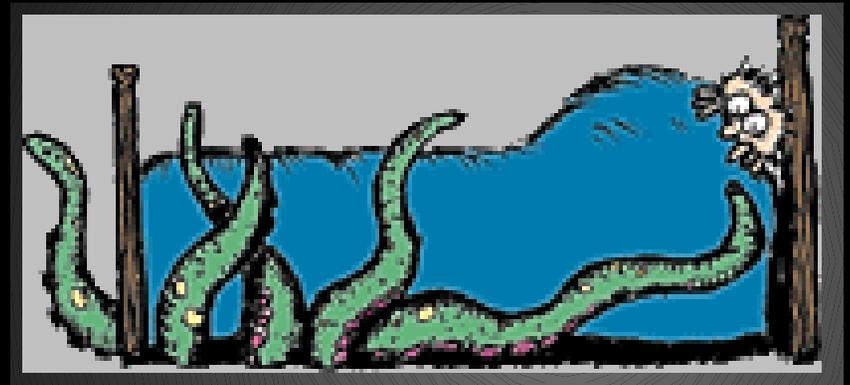


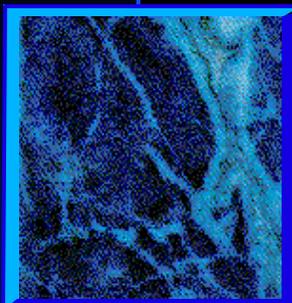


Disclaimer

This presentation is not designed to **scare** but to **inform** (although it may do a bit of both). It is hoped that by shining a light on the monsters of Internet security we will be able to drive them away and ultimately realize the tremendous

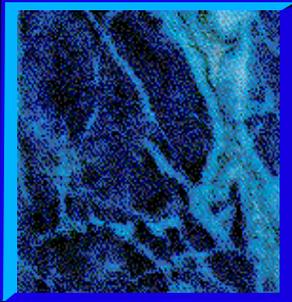
benefits of
e-business.





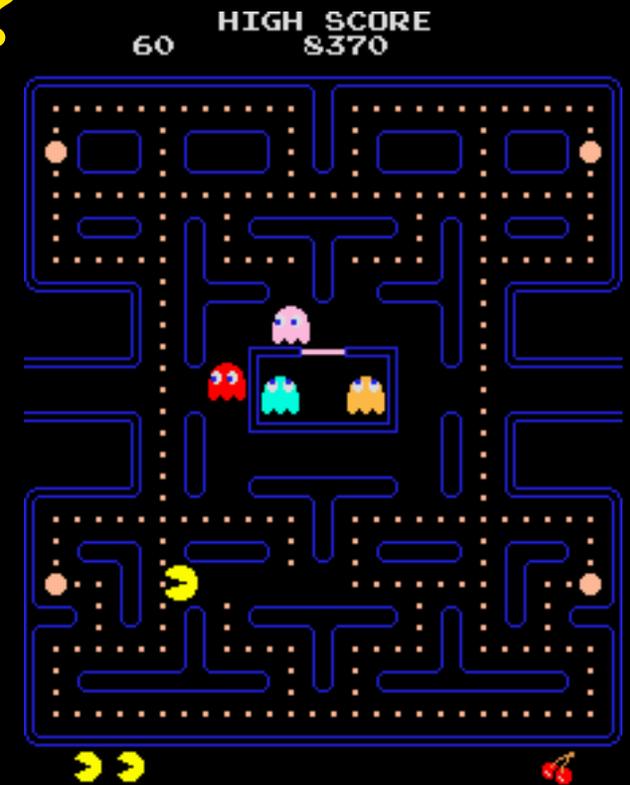
What is a Hacker?

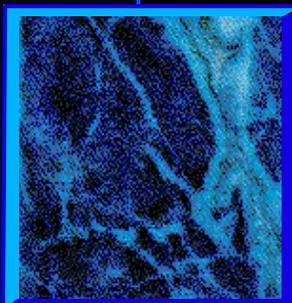
- Merriam-Webster's Collegiate Dictionary
 - ▲ an expert at programming and solving problems with a computer
 - ▲ a person who illegally gains access to and sometimes tampers with information in a computer system
- hacker types
 - ▲ novice, intermediate, elite
- work for:
 - ▲ self, hacker organizations, companies, governments, organized crime, political action groups ("hacktivists")
- tend to be:
 - ▲ antisocial, arrogant, cliquish, secretive



What do they want?

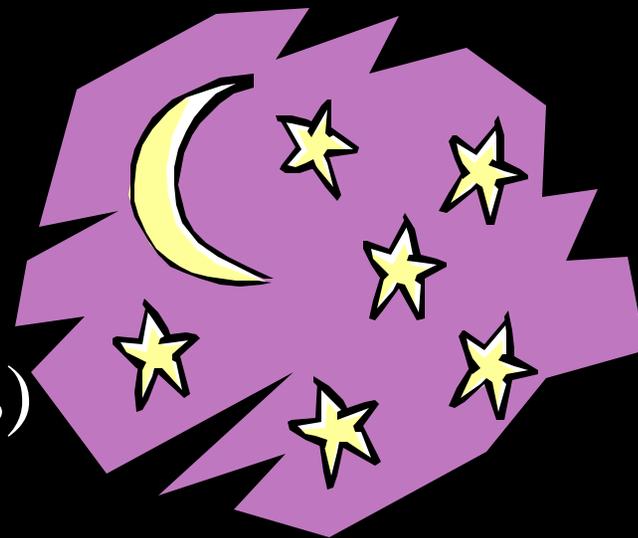
- fame (infamy)
- ▲ cult status
- revenge
- sense of accomplishment
- ▲ video game mentality
- ▲ disembodied organizations are opponent
- ▲ "the bigger they are, the harder they fall"
 - Who has the highest score?

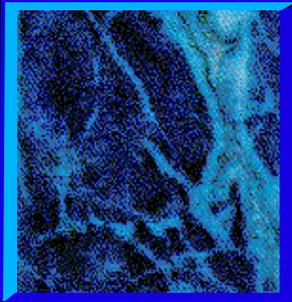




When do they attack?

- usually not M-F 9-5
- they are
 - ▲ at work (I/T professionals)
 - ▲ at school
 - ▲ asleep
- attacks occur when you are most vulnerable

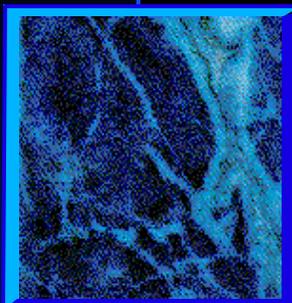




What you don't know can hurt you ...

- common misconceptions
- hacker techniques
- well-known security holes

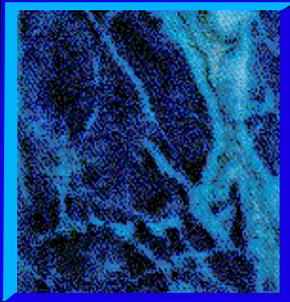




Firewalls are just the beginning

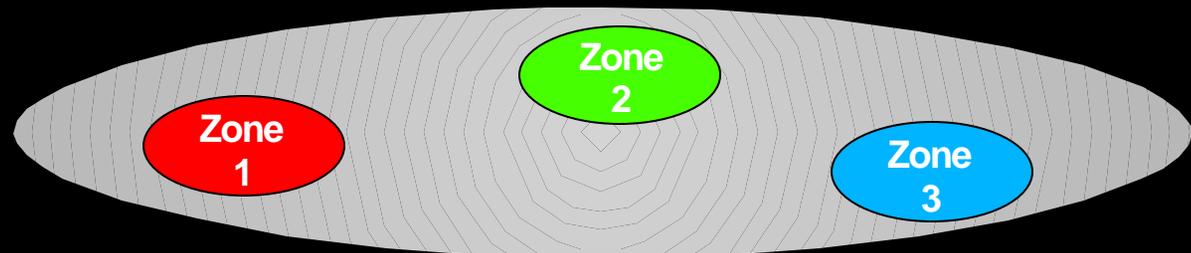
- first line of defense
 - ▲ could be single point of failure
- filter rules are error-prone
- can't detect many types of attacks
 - ▲ can't tell if the packet is malicious
 - ▲ insider attacks

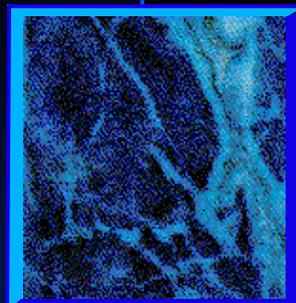




Many attacks occur from within

- perimeter firewalls don't help
 - ▲ intranet firewalls
 - ▲ security zones
- access privilege admin critical
 - ▲ "single action management"
 - ▲ periodic review
- well-known policy needed





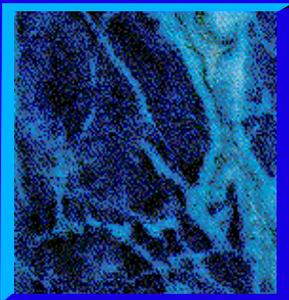
Humans are the weakest link



- social engineering
 - ▲ HD call #1: "I lost my pw..."
 - ▲ HD call #2: "I forgot my id ..."
- "dumpster diving"
- newsgroups
 - ▲ info leaks
 - ▲ incriminating info
- policies are inadequate or nonexistent



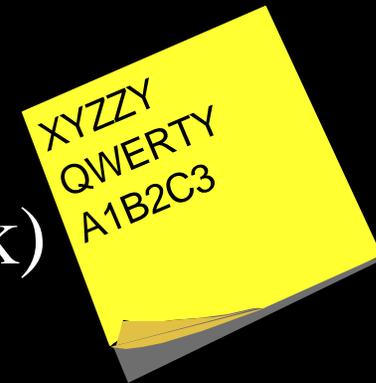
inetdog2.g



Passwords aren't secure

problems

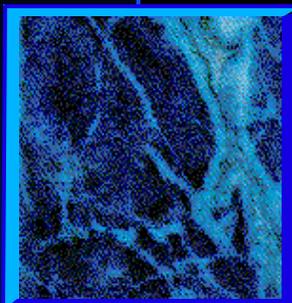
- ▲ trivial pw's
- ▲ offline attacks (L0phtCrack)
 - some claim 30% success rate
- ▲ yellow sticky pads



solutions

- ▲ single sign on
- ▲ "strong" authentication based on combination of something you:
 - know (pw, PIN)
 - have (smart card, token)
 - are (biometrics)

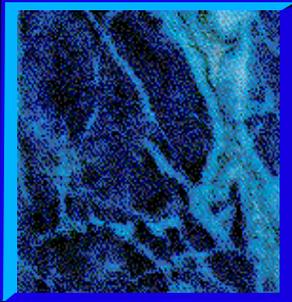




They can see you but you can't see them



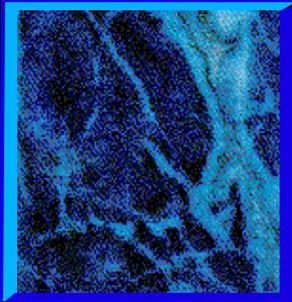
- sniffing (good)
 - ▲ tools originally designed for network PD
- snooping (bad)
 - ▲ same techniques used to gather info
 - ▲ L0phtCrack's SMB packet capture
- inherent weakness of shared media
- solutions:
 - ▲ VPN technology
 - ▲ highly segmented LAN's
 - ▲ physical security



Downlevel software is vulnerable

- buffer overflows
 - ▲ Eudora, MS Outlook, NS Communicator
- false fixes
 - ▲ bogus MS Outlook fix from Bulgarian hackers
- fragmented, spoofed packets
 - ▲ teardrop, land
- service mismatch
 - ▲ telnet to unexpected port

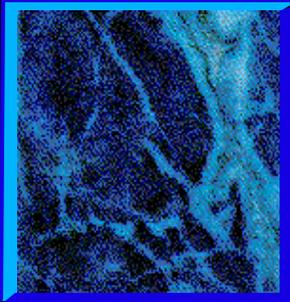




Defaults are dangerous

- default settings for many products are inappropriate
 - ▲ default userids/pw's
 - ▲ default services turned on
- webmasters may be more concerned with content than with security

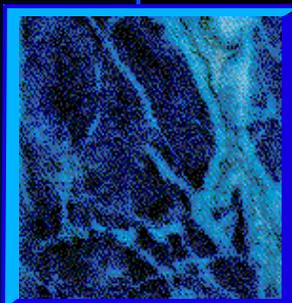




It takes a thief ...

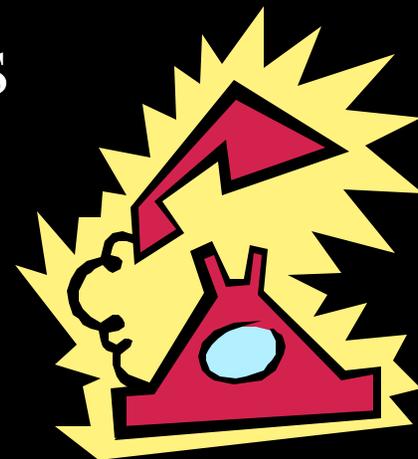
- well-known attacks
 - ▲ teardrop, land, snork, smurf, ping of death, bonk, boink, etc.
- bugtraq
(www.geek-girl.com/bugtraq/)
- phrack (www.phrack.com)
- 2600 (www.2600.org)
- CERT (www.cert.org/advisories/)

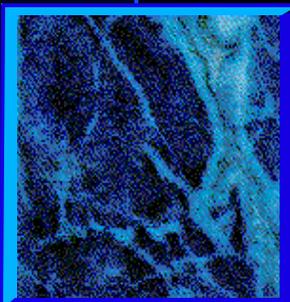




Attacks are getting easier

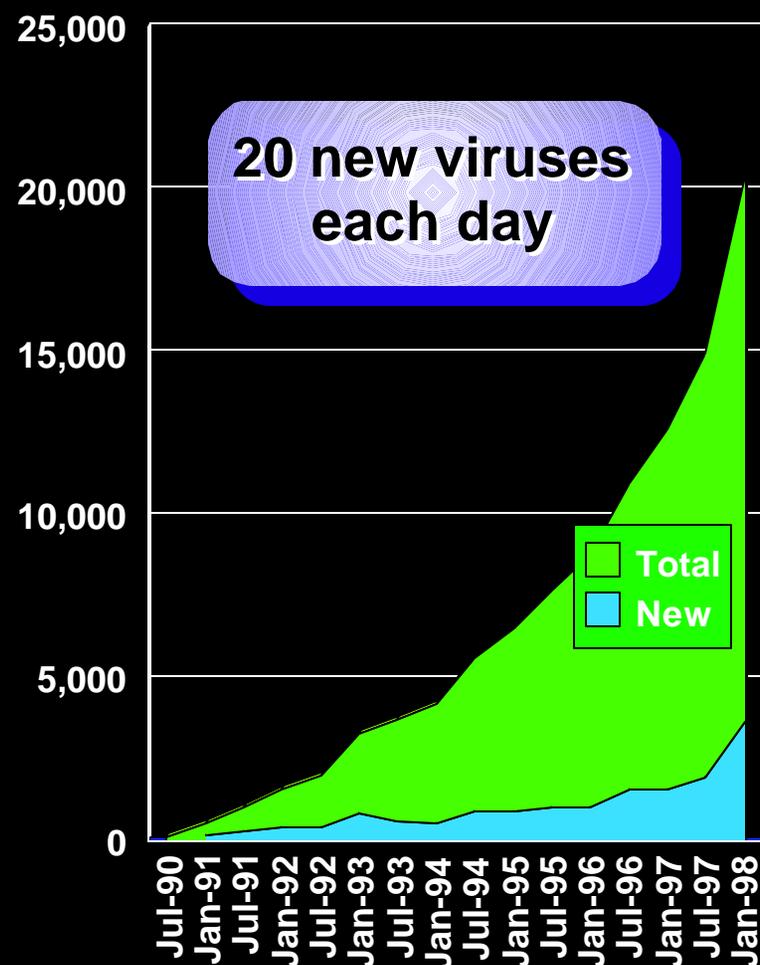
- scanners (e.g. SATAN)
- Back Orifice
 - ▲ reveals cached pw's to hacker
 - ▲ remains hidden (not on C-A-D task list)
- other Denial of Service attacks
 - ▲ mail bombs
 - ▲ SYN flood
 - ▲ ping variants
 - ▲ "the phone is ringing ... I'll answer it"





Virus protection is inadequate

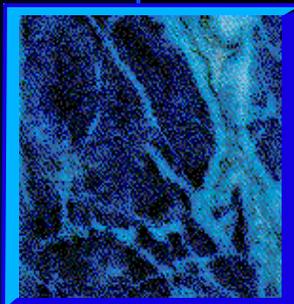
- virus stats
- danger increases
 - ▲ e-mail, CIH, Remote Explorer
- virus hoaxes
 - ▲ www.av.ibm.com/
 - BreakingNews/HypeAlert
- need automated updates



Source: www.drsolomon.com/vircen/



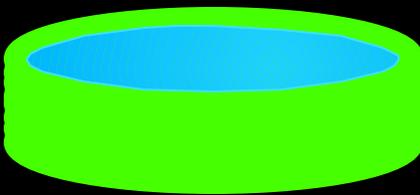
Virus.r

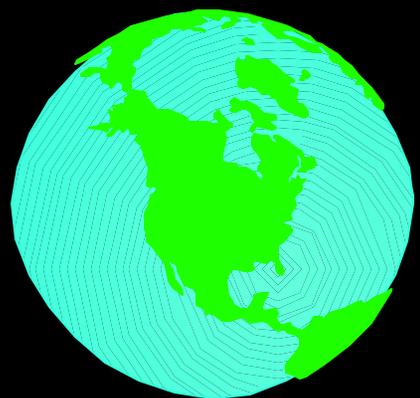


Yesterday's strong crypto is today's weak crypto

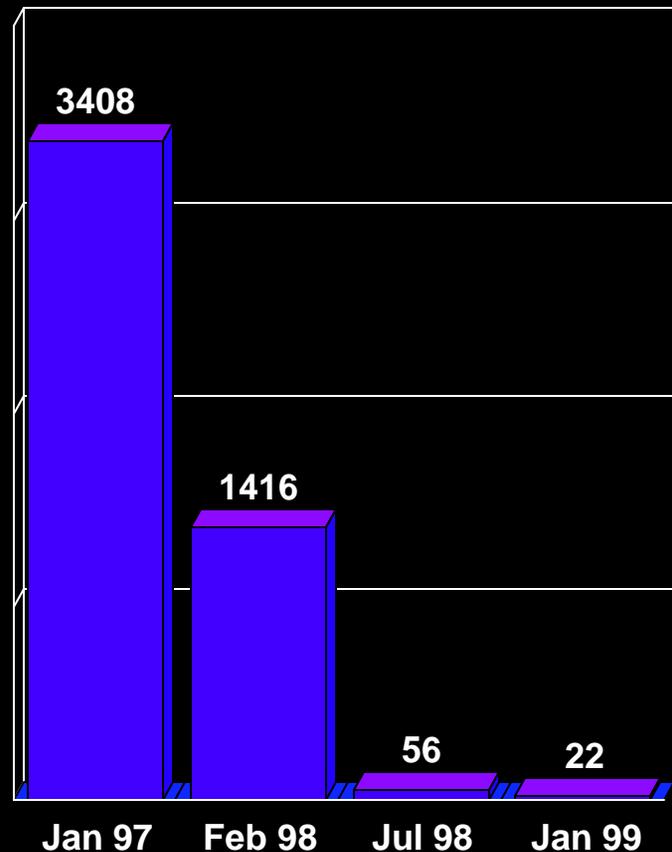


40 bit = 

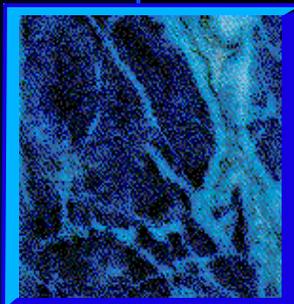
56 bit = 

128 bit = 

Hours to Crack DES

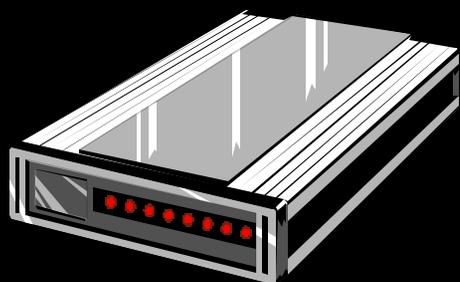


* Based on RSA's DES Challenge

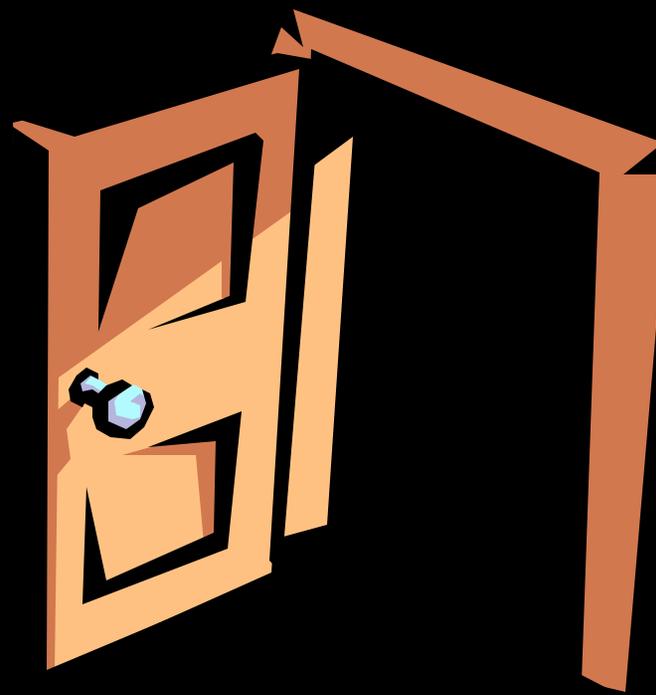


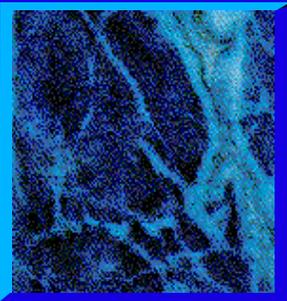
The back door is open

- auto-answer modems
- ▲ fax software starts in auto-answer mode
- war dialers



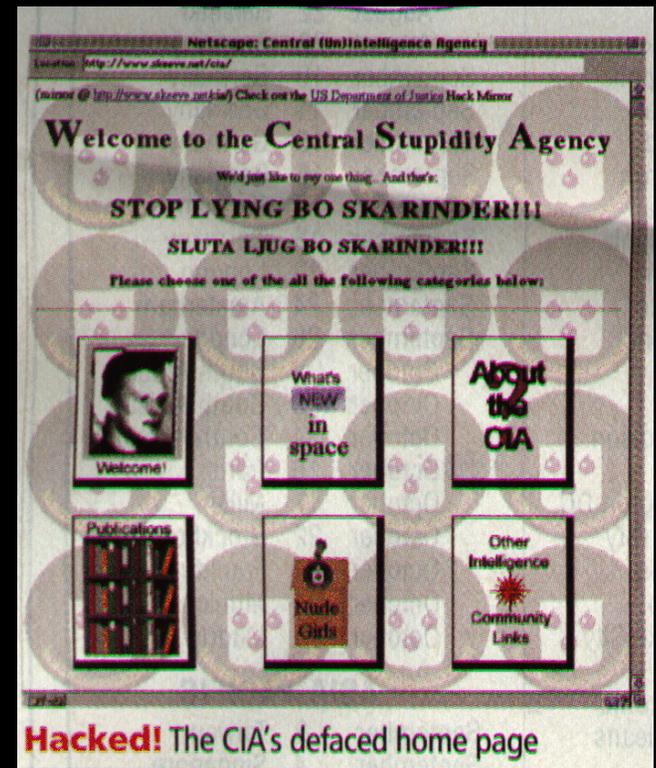
=

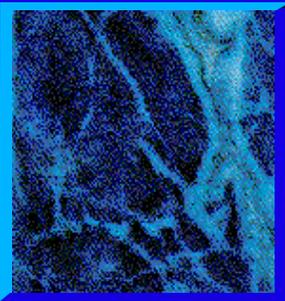




There's no such thing as a harmless attack

- PR damage
 - ▲ hacked web site
- leads to further attacks
 - ▲ establishes a "stepping stone" for further exploration
 - ▲ attack appears to originate from your system
 - ▲ same pw's may be used on other systems

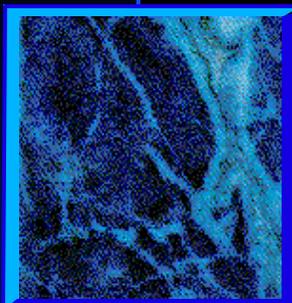




Information is your best defense

- In the "Information Age" information is:
 - ▲ the hacker's prize
 - ▲ your best defense
- informed I/T staff
 - ▲ "batten down the hatches"
- informed users
 - ▲ centralized incident reporting/tracking
- expert resources





IBM Security Services

■ Assessment & Planning

- ▲ Health Check
- ▲ Ethical Hacking
- ▲ Workshops

■ Architecture & Design

- ▲ Policy Definition

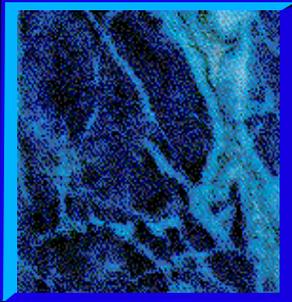
■ Implementation

■ Management

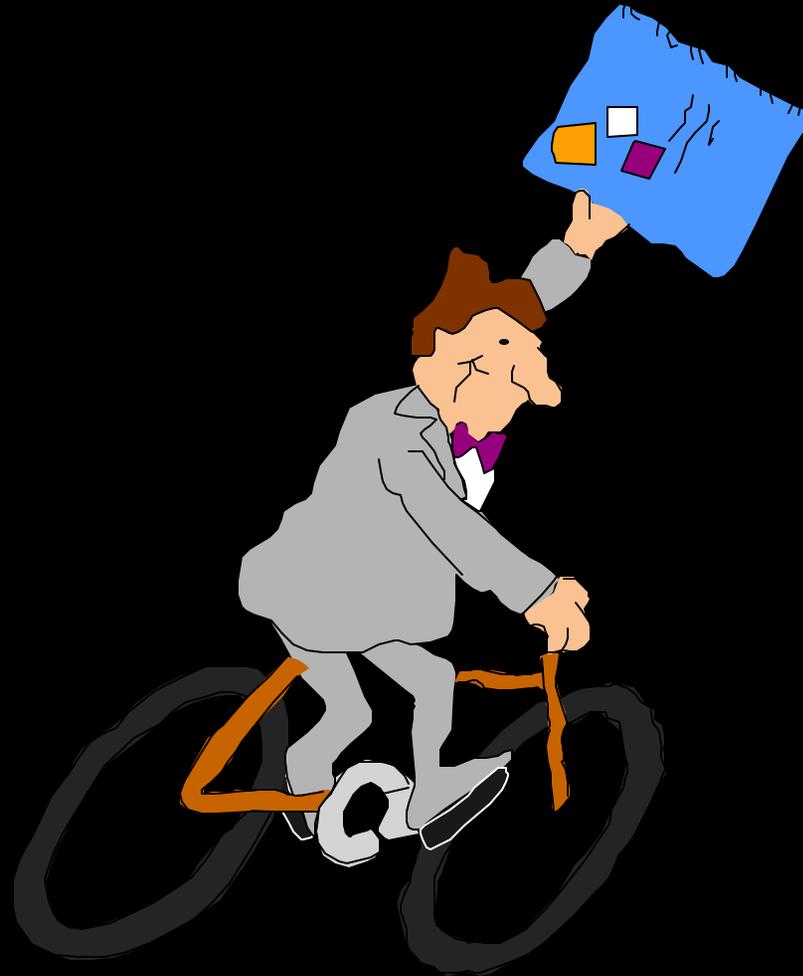
- ▲ Emergency Response Service

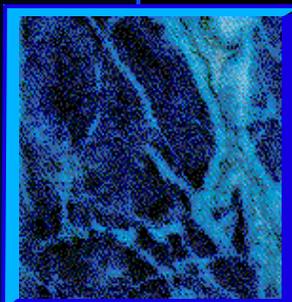


IBM Security Services
Assessment & Planning
Architecture & Design
Implementation
Management



Additional Information





URL's

■ "Inside the VPN Tunnel" Article

▲ www-1.ibm.com/support/tcp/fall98/vpntunnel.html

■ "Cryptography and SET: Safe Surfing?" Article

▲ d02xdgcl01.southbury.ibm.com/support/tcp/assets/pdf/setwebpa.pdf

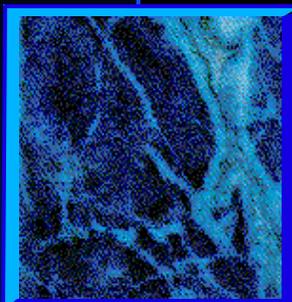
▲ www.software.ibm.com/commerce/payment/cryptset.html

■ IBM SecureWay home page

▲ www.ibm.com/security

■ IBM Security Services

▲ www.ibm.com/security/html/consult.html



References

- *The Cuckoo's Egg*, Clifford Stoll
- *Firewalls and Internet Security*, Cheswick and Bellovin (Addison-Wesley 1994)
- *Applied Cryptography*, Bruce Schneier (Wiley 1996)
- *Maximum Security*, Anonymous (SANS 1997)
- *Network Security*, Kaufman, Perlman, Speciner (Prentice Hall 1995)